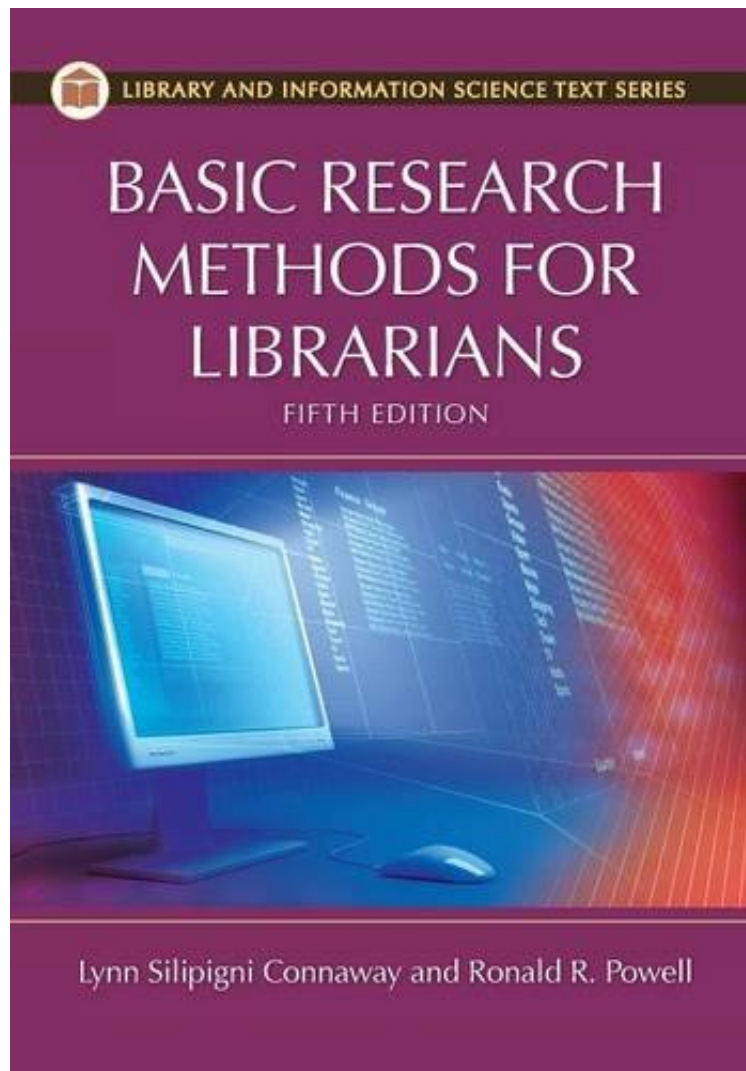


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Lynn Silipigni Connaway, Ronald R. Powell
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About the AuthorLynn Silipigni Connaway, PhD, is senior research scientist at OCLC Research. Her research has been funded by the Institute of Museum and Library Services and JISC in the United Kingdom. Ronald R. Powell, PhD, is professor emeritus of the School of Library and Information Science at Wayne State University, Detroit, MI.