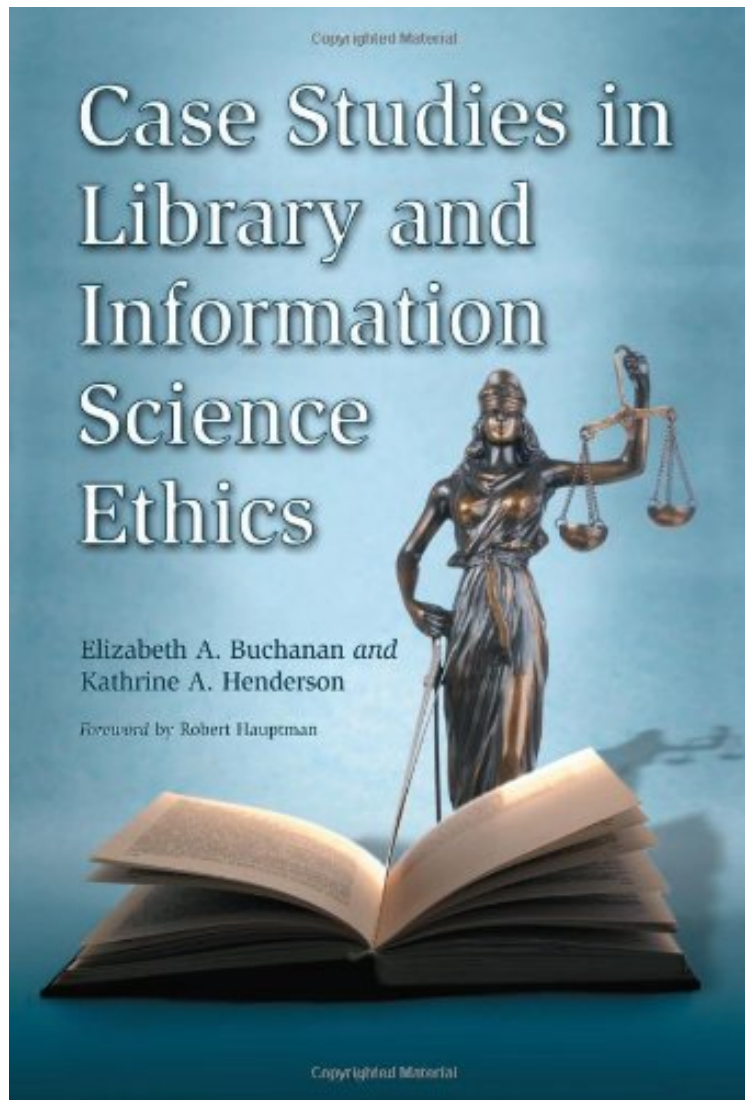


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Elizabeth A. Buchanan, Kathrine A. Henderson
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About the Author
Elizabeth A. Buchanan is associate professor and director of the Center for Information Policy Research, School of Information Studies, University of Wisconsin-Milwaukee. Kathrine A. Henderson is research librarian, State of Arizona Office of the Auditor General, in Phoenix, Arizona.