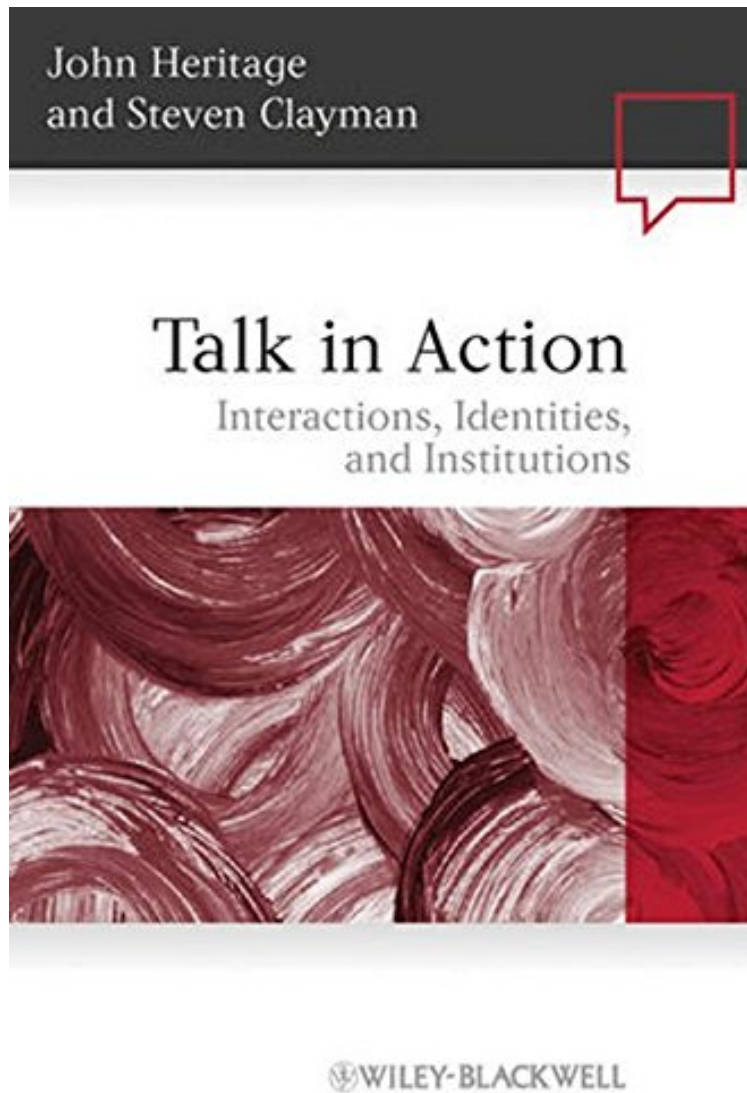


(Library ebook) Talk in Action: Interactions, Identities, and Institutions

## Talk in Action: Interactions, Identities, and Institutions

*John Heritage, Steven Clayman*  
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**John Heritage, Steven Clayman : Talk in Action: Interactions, Identities, and Institutions** before purchasing it in order to gage whether or not it would be worth my time, and all praised Talk in Action: Interactions, Identities, and Institutions:

2 of 2 people found the following review helpful. Excellent Professors and clearly understandable bookBy FireflyClearly written and easy to understand, this book (along with Heritage and Clayman) thoroughly explain the basic concepts of conversation analysis, focusing on an institutional approach. Personally, I like to call this approach

"math for words". I highly recommend this book to anyone who is interested in working in the fields of news and journalism, law, the medical practice, or as an emergency service call-taker. There is also a section on political speeches, and the framework used in creating an impact on audiences- which leads to a greater applause. This book highlights the kind of useful information in institutional conversation that is easily taken-for-granted. "Talk in Action" puts a new meaning to there being power in words. 0 of 0 people found the following review helpful. a good overview of conversational Analysis By Eduardo Well written, instructive, a good overview of conversational Analysis, background theory and major findings 0 of 1 people found the following review helpful. Talk in Action By R. Escobar Hernandez I've read many books about Conversation Analysis (CA) but this book is just great, it's so well written, so easy to understand!

Talk in Action examines the language, identity, and interaction of social institutions, introducing students to the research methodology of Conversation Analysis. Features a unique focus on real-world applications of CA by examining four institutional domains: calls to emergency numbers, doctor-patient interaction, courtroom trials, and mass communication, Provides a theoretical and methodological overview of the roots of CA, reviewing the main developments and findings of research on talk and social institutions conducted over the past 25 years Showcases the significance of this subject to everyday events, making it ideal for students coming to the field for the first time Written by two leading figures in the field of Conversation Analysis

"More specifically, this book provides an excellent recapitulation of empirical work in four key areas of institutional talk. (Journal of Sociolinguistics, 1 February 2013) Lastly, as a more general recommendation, I should say that anyone interested in the intersection of context, identity and talk-in interaction would not be spending their time poorly by exploring some of the chapters in this exceptionally well-designed book, and I feel it is safe to say that this book will remain the go-to foundational text for Institutional Conversational Analysis for some time to come. (Journal of Language and Politics, 2012) As a whole, Talk in Action: Interactions, Identities and Institutions is a highly recommended, state-of-the-art book for researchers who wish to explore naturally occurring processes and self-construction in face-to-face and telephone institutional communication. (Discourse and Communication, 1 November 2012) As such, this volume provides a valuable guide to analytical tools for understanding institutional talk. Useful for students and emerging scholars of CA and institutional talk, this volume sheds light on both the analytical approach and conceptual themes that are relevant within these domains and beyond. (Discourse Studies, 2012) "By providing crisp, cogent, and compelling introductions to the fundamentals of CA, these books by Sidnell and Heritage Clayman will undoubtedly not only help teachers create "Aha" experiences for their students (Tannen 1984), but also attract and inspire future generations of conversation analytic scholars." (Language in Society, 2011) "Among the great assets of this publication is the comprehensive coverage of research on the areas in focus, conversation analytic or otherwise. This makes the book a perfect starting point for anyone interested in institutional interaction of the varieties described here. True to its conversation analytic roots, the book manages to combine this large-scale overview of the literature with detailed analysis, which is always highly relevant and revealing. This book is an impressive scholarly achievement, spanning a vast amount of research and a wide variety of institutional settings. Any student of talk -- institutional or otherwise -- will find this an indispensable source of conversation analytic insight." (Linguist List, November 2010) Heritage's and Clayman's book is a comprehensive introduction to the conversation analytic approach to institutional talk, focusing on emergency telephone calls, doctor-patient interactions, interaction in court, and news interviews / mass communication . . . overall, however, this book is an impressive scholarly achievement, spanning a vast amount of research and a wide variety of institutional settings. Any student of talk - institutional or otherwise - will find this an indispensable source of conversation analytic insight." (LinguistList.), 1 November 2010) "Among the great assets of this publication is the comprehensive coverage of research on the areas in focus, conversation analytic or otherwise. This makes the book a perfect starting point for anyone interested in institutional interaction of the varieties described here. True to its conversation analytic roots, the book manages to combine this large-scale overview of the literature with detailed analysis, which is always highly relevant and revealing. This book is an impressive scholarly achievement, spanning a vast amount of research and a wide variety of institutional settings. Any student of talk -- institutional or otherwise -- will find this an indispensable source of conversation analytic insight." (Linguist List, November 2010) There is no doubt that this important and timely book will become the definitive reference on institutional interaction. It is clear, concise and authoritative. I will use it in my teaching. Jonathan Potter, Loughborough University The study of language and interaction in institutional settings represents something of a rapprochement between core themes in sociology and sociolinguistics, and is one of the most exciting interdisciplinary fields to have emerged recently. Heritage and Clayman provide a comprehensive, authoritative and highly readable account of the field, suitable for both students and researchers. Paul Drew, University of York Like predecessors such as Structures of Social Action and Talk at Work, this book promises to set a milestone in the field of conversation analysis. The fact that the materials have been field tested on undergraduates and graduates for years guarantees success in many kinds of courses related to CA or using CA as part of the syllabus. It's a wonderful and

eminently readable achievement. Douglas Maynard, University of Wisconsin-Madison

**From the Back Cover**

**Talk in Action** explores the workings of language and interaction in the everyday life of institutions. In doing so, it introduces students to the methodology of Conversation Analysis (CA) and its applications in the real world. Beginning with a theoretical and methodological overview of the roots of CA, the book explores the intersections between interactional practices, social identities, and institutional tasks. By focusing on four institutional domains emergency telephone calls, doctor-patient interactions, law courts, and mass communication the authors showcase the significance of CA research in areas that have deep impact and significance in our daily lives. This expanding, dynamic field crosses the boundaries of subjects such as linguistics, sociology, and communication studies. **Talk in Action** provides a necessarily interdisciplinary overview of Conversation Analysis, using a unique focus on real-world applications to provide an engaging and accessible introduction.