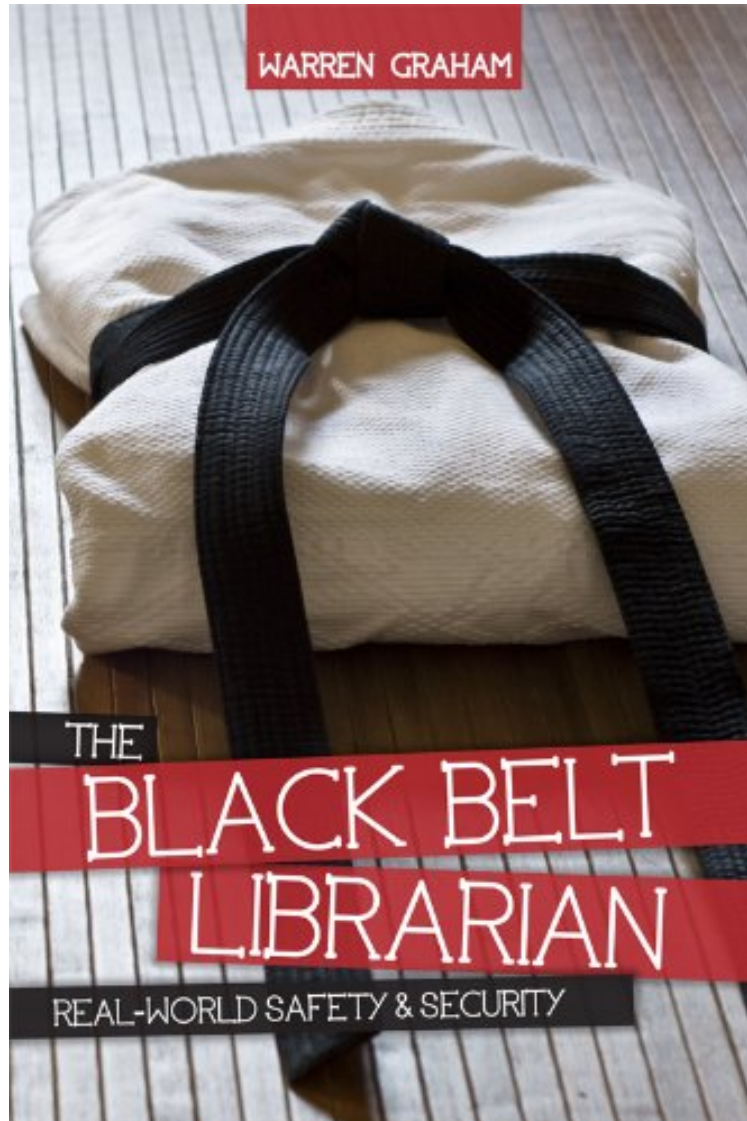


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## The Black Belt Librarian: Real World Safety Security

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**Warren Graham : The Black Belt Librarian: Real World Safety Security** before purchasing it in order to gage whether or not it would be worth my time, and all praised The Black Belt Librarian: Real World Safety Security:

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Sharing expertise gleaned from more than two decades as a library security manager, Graham demonstrates that libraries can maintain their best traditions of openness and public access by creating an unobtrusive yet effective security plan. In straightforward language, the author shows how to easily set clear expectations for visitors behavior. Presents guidelines for when and how to intervene when someone violates the code of conduct, including tips for approaching an unruly patron. Offers instruction on keeping persistent troublemakers under control or permanently barred from the library. Gives library staff tools for communicating effectively with its security professionals, including examples of basic documentation. The Black Belt Librarian arms librarians with the confidence and know-how they need to maintain a comfortable, productive, and safe environment for everyone in the library.

"This short guide packs a great deal of tips into nine succinct chapters ... what this book does best is require the reader to reflect on their own behaviors and to examine their confidence level when working with problem patrons." --Voice of Youth Advocates  
"A no-nonsense practical guide to keeping a library safe and secure while remaining open and accessible to the public." --Midwest Book About the Author  
A security professional for more than 25 years, including 17 years as the security manager of the Public Library of Charlotte and Mecklenburg County, North Carolina, Warren Graham left the library in 2006 to establish Warren Davis Graham Training and Consulting. Graham has made countless presentations and is a leading speaker internationally on practical day-to-day library security procedures.